



# BRIGHTON & HOVE SEASIDE COMMUNITY HOMES



Tenant Panel Meeting  
Oct 17<sup>th</sup> 2023




# Agenda

New Possibilities Programme

Annual Report


Tenant Report

Any other business



## From the last tenant panel meeting

- Tenant enquired about how frequently the Council will complete cyclical redecoration works of communal areas.
- We have requested this information from TACC but are still waiting on the schedule



## From the last tenant panel meeting

- The term “wellbeing” is quite medical and suggests it is about physical health. “Mental health” would be a better term to get the message across.
- The suggestions and examples given in our promotional material tend to be focused on activities for children, so adults reading may assume the scheme doesn’t apply to them. In general, giving a few examples can make tenants less likely to apply if the examples aren’t relevant to them.
- Suggestion to publish a really thorough list of examples to clearly communicate the range of activities eligible under the scheme, including activities relating to cultural experiences, job searches, learning, and training.
- The name New Possibilities Programme doesn’t immediately communicate the purpose. Suggestions that we focus on cost of living/budgets, “out of reach”, “wouldn’t it be nice to...”, “change things up”, “break from the monotony”.
- Overall, feedback suggested the scheme itself is good and what needs to change is our communication around it.



New  
Possibilities  
Programme

[Draft of new website page:  
Activity Fund - Seaside Homes  
\(seaside-homes.org.uk\)](#)



# Annual report

An Annual Report is a publication directed at tenants, stakeholders and the public which summarises an organisation's performance, finances, and activities.

This promotes transparency, accountability, and resident involvement.

# From the last meeting:

Tenants feedback that we had covered everything they would want to see, and that their key concern is that we provide context (including timescales and benchmarking) and narrative alongside statistics so that they can be fully understood. Suggestion that we include case studies where possible (both positive and negative case studies), and try to make the information personally relevant to tenants and presented in a way they can connect with.

Tenants suggested an introduction explaining the way Seaside Homes works, especially in relation the BHCC nominations rights / temporary accommodation aspect, and BHCC as Managing Agents, and the fact that some of our properties are located within Council Housing blocks and how this impacts on how communal areas are managed. Suggestion that we publish a map of where Seaside Homes properties are located to provide context.



# Communication Report

The Tenant Report on Communication has been drafted and requires the approval of all the tenants who were involved on the day.

Once approved it will go to Board and Seaside Homes will respond with an Action Plan.





Any other  
business



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The platform hosts a national housing staff group and a national tenants group. It also has subgroups that are open for both staff and tenants to join too.

It's a place where you can:

- Create discussions
- Ask questions
- Upload and download documents
- Poll opinions
- Get feedback
- Post videos/images/documents
- Make connections



Thank you

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